



# Golborne

## HIGH SCHOOL

### **Frequently Asked Questions:**

#### **Can't Login to Office 365/Teams**

To login to Office 365 and Teams, you will need to provide your school email address ([username@golbornehigh.org.uk](mailto:username@golbornehigh.org.uk)) and password.

---

#### **Can't Login to Edulink**

##### **Students**

To login, provide the school ID: 'ghs' along with your school username and password.

##### **Parents**

Refer to the guide linked below:

<https://bit.ly/2QMchJw>

---

#### **How to use Teams or Class Notebook/How do I submit work?**

Follow the link below to find video tutorials on how to use teams and submitting work:

<https://web.microsoftstream.com/channel/a5dc1ae5-4719-46e4-adad-083b2c51e5d6?referrer=http:%2F%2Fwww.golbornehigh.wigan.sch.uk%2FCOVID-19-Students>

You will need to sign into your school O365 account to access these videos.

---

#### **Can't login to "Doodle"**

EXCELLENCE | QUALITY | CARE

...WHERE PUPILS BELIEVE  
THEY CAN

achieve





# Golborne

HIGH SCHOOL

Doodle is an entirely different service which the school **doesn't** use. We use **DODDLE**. Logins have been messaged via Edulink to parents. Login via the link below:

<https://www.doddlelearn.co.uk/app/login/school>

---

### **Doodle is asking for a Parent Key**

Doodle has only been rolled out to the Students. We do not have any login details for parents.



EXCELLENCE | QUALITY | CARE

...WHERE PUPILS BELIEVE  
THEY CAN

**achieve**

